



OVERWATCH®



**GITGUD  
TOURNAMENT**

SEASON 6

# MANAGER GUIDE





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# 1. Introduction

***“This Guide has been crafted by passionate people to bring you the best tools” - Nekkra***

This guide is meant for new managers to learn about some basic concepts for managing a team within the GitGud Tournament. It tries to cover as much as possible whilst remaining light and easy to read.

# 2. Mindset

***“Mindset is important both in and out of the game when you manage a team.” - MrMoo***

Being a manager isn't all that difficult if you have the correct tools and attitude. This guide aims to help you develop those attributes and provide the tools necessary to be effective in your role.

As the primary point of contact for your team, you are expected to have a certain degree of professionalism during your time as a manager. Remember your outward actions can affect your team both negatively and positively.

Be sociable with your team. Organise some fun game modes to help the team build a rapport. You don't need to work around the clock, but be willing to put in the time during those key moments. Having a presence on your team helps build up trust.

You are not a coach, you manage the team outside of the game, however, you can still be a shotcaller/ULT tracker/target caller. We actually encourage it as it helps build synergy. Decisions about the macro of the game and the individual performance of players should only be judged by a coach (when/if you have one) or by the whole team.

Brag about your team, build hype and team spirit so your players can perform at the top of their abilities.

Last point of mindset is to be willing to learn from other managers. There are some great methods and tips that will not be covered in this guide so please talk to other teams and encourage a healthy discussion.



## 3. Manager Tasks

***“Simple and effective organization will set you apart from everyone else.” - Missie***

- Discord Creation
  
- Recruitment
  - Coaches
  - Players
  - Ringers
  
- Non-match days
  - Availability
  - Scrim
  - Ringers
  - Change form
  
- Match days
  - Check brackets
  - Lobby creation
  - Check the lobby settings and players
  - Report score
  - Report issues

### **Discord creation**

Keep your communication in an easily accessible place. A private team Discord server is a great way to communicate with your team, and to put out announcements that can relay any important information. This is also a good way to organize your scrim schedule and player availability.

### **Recruitment**

During the tournament there will be times when you need to post about finding more/new members for your team. This may include:

#### Coaches

There is a channel in most Overwatch Discords (see links at the end) that allow for the recruitment of coaches. Remember, not every coach is a Top500 god. Good coaches can be similar to you in SR and still provide helpful advice and knowledge.



## Players

During the course of the tournament you might find that some players have to drop out of the team, or you just want to add the additional three substitute players. Trying out new players can be helpful in deciding if they will fit into your team. There are many LFP (looking for player) channels to post in. We suggest you start looking as early as possible for replacements, as this process can be lengthy.

## Ringers

Ringers are the name given to last minute substitutes. Be aware that any ringer must fit into our rules, regardless of how desperate the team is.

## 4. Weekly Breakdown

***“Knowing what step is next always gives you the advantage.” - Kalrex***

The weekly breakdown can be divided into two distinct categories, below is a list of tasks that encompass what you can do to help you and your team run smoothly.

### Non-match days

#### Player availability

Make a Discord post each week to see which members can attend the upcoming matches. The earlier you know who can attend and who can't, the easier finding a ringer will be.

#### Team scrim

Knowing when your players can scrim means that you or the coach can post a LFS (looking for scrim) request in the relevant Discords and channels (see links at the end).

#### Find ringers / announce ringers

Ringers can be found by posting a LFR (looking for ringer) request in the relevant Discords and channels (see links at the end). Once you have found a ringer, you must post in the discord manager channel, announcing that there is a change from your regular roster.

Use the following format:







### Fill out change form

If you need to make a permanent change to your roster then please use the change form on the website: <https://elohell.gg/gitgud/info/>

Please only contact your division head if this is an urgent change or you have waited for a while already.

### Fill out stream information sheet (when applicable)

If you didn't opt out to be streamed, your division head will send out a communication packet when your team has been chosen for stream. It will break down the process, and also requires some information about your team so we can make the broadcast as informative and exciting as possible.

## **Match days**

### Check bracket/Discord

For each match you will need to know where you are seeded in order to understand your responsibilities for the match. Also checking the manager Discord channel so you can see if your opponent has posted any ringers for the match.

### Lobby creation (high seed only)

The guide for setting up a lobby is in the full GitGud Rulebook. It's recommended that you save the preset so you can easily set up lobbies.

### Report score (high seed only)

The winning team will report the score.

### **Example:**

*Division (Group - if applicable) | Round.MatchNo | HighSeedTeam - LowSeedTeam | Score*

**Missie** Today at 18:46

Rookie (A) | 5.13 | The Overwatch - Rocket Squad | 3-0

### Check the lobby

Ensure that all players in the lobby are the ones meant to be there. Check the team sheet along with any Discord posts about ringers. Also double check the lobby settings so that it follows the setting laid out in the rules. Feel free to also check SR of your opponents and if they are within climbing limits.

### Last minute ringers

The best laid plans often lead astray, real life emergencies happen and that may lead to having to find last minute ringers. If found, please post in the same format as any other ringer.



### Contact your division head for issues

Anytime you are unsure of a rule, or you found a player to be breaking the rules, contact your Division Head as quickly as possible. The later an issue is brought to our attention the longer and harder it is to investigate.





## 5. Issue awareness

***“It’s not always about laying down the law, some issues require care and a gentle touch.”***

**- Noellalee**

Examples of reasons to remove a player could be as follows:

- Toxicity.
- Availability issues (e.g. missing scrim/matches).
- Lacking teamplay (e.g. refusing to play Brigitte).
- Refusing to communicate.
- Attempting to cheat.

For any infighting that isn't resolved easily and quickly:

-First, give it time to simmer down, make sure it isn't just tilt.

-Then talk to each player individually without pandering or taking sides, it's important that they see you as impartial and fair.

-Finally, if the issue isn't resolved through communication and 1-on-1s, reach out to an admin to help understand your options.

My personal philosophy was going with fun over efficiency at first. It's not easy to bring a team of six random players together, so building a team cohesion should be the first thing to work on.



## 6. Links and references

This section will be ever growing, below are some Discord links and learning resources which aims to provide some basic details about where to find scrims, ringers, coaches, players and some ways to keep yourself organised.

### Google Drive

This is a great free resource that can allow you to set up a calendar that you could attach to your teammates email addresses to alert of upcoming matches. Also create a team sheet with Google Sheets and write down some useful information about the team, maybe their availability so you know when best to arrange scrims - even down to what comps people play on what maps.

### Discord Communities

#### Elo Hell Esports

Our main server offers a large amount of traffic with a host of looking for players, staff, scrims and ringer channels.

Elo Hell Esports: <https://discord.gg/elohell>

Here is a screenshot of what to look for:

